

ROSECRANCE AND AFFILIATES Instructions for Obtaining Copies of Medical Records

Please ensure all fields are complete, legible, and **sign** and **date** the form. Failure to properly complete each field may result in a delay in sending out the requested records. Requests are completed in the order of receipt and can take up to 30 days for completion unless notification of an extension is received. Any request may be granted or denied. It is understood that if this request is denied, a request for a review of the denial is permitted if requested.

Client and Requestor Information Print the client's full/legal name and any other names that records may be under while client was in treatment (e.g., client's maiden name). If you are requesting records that are not your own, please also include your name, organization (if applicable), and contact information.

<u>NOTE</u>: Be sure to include the method for which you want the information to be delivered. (i.e., physical address for mail, fax number for fax or email address for email.)

Requested Information and Timeframe/Dates of service: Please indicate specifically what records are needed and provide a date range for the records being requested. (ex. 1/1/2024-3/2/2024)

Return the completed, signed form as follows:

Email: medicalrecords@rosecrance.org

Fax: (815)-720-5089 Mail: (below address)

Illinois: Iowa:

Rosecrance Behavioral Health Rosecrance Jackson Centers
Attn: Medical Records Department Attn: Medical Records Department

1021 N. Mulford Road 800 5th Street Rockford, IL 61107 Sioux City, IA 51101

Fees: There may be a processing fee. Fees depend on the number of pages copied and are assessed in accordance with state and federal regulations. For more information on fees please visit our website at www.rosecrance.org.

Approved Date: 11/17/2025 Page 1 of 2



ROSECRANCE AND AFFILIATES Authorization to Disclose Medical Records

| Client Name: | | Date of Birth: | |
|--|--|---|--|
| Address: | | | |
| Email: | Phone Number: | | |
| By signing this document, I authorize have selected. | e the third party listed below | to access my medical records using the delivery | method(s) I |
| Requestor Name (if different from | n client): | | |
| Address: | | | |
| Associated Company/Organization | on: | | |
| Phone Number: | Fax Nu | mber: | |
| Email Address: | | | |
| How would you like to receive y | our request? Email | ☐ Mail ☐ Fax ☐ Pick Up (in-person) | |
| Purpose of Disclosure? ☐ Clien | t Request 🗆 Legal 🗆 Co | ontinuing Care | |
| ☐ Other (please note): | | | |
| Dates of information requested | (service dates):Start | to | |
| Check All Information to be disc | losed: □ All Listed | | |
| ☐ Assessment Summary and Red ☐ Medical Information (ex. phys ☐ Psych. Evaluation(s)/Notes ☐ Treatment Plan(s) ☐ Other (please specify): | · | ☐ Discharge Summaries☐ Toxicology/Lab Reports☐ Diagnosis Information☐ Progress Notes | |
| applicable state confidentiality law released, and I will not be denied to authorization in any manner that is paper, and electronic submissions authorization will expire in one year | ws. I understand that if I refu treatment. Rosecrance has t is deemed appropriate and c is. I understand that I have th ar from the date signed unle | | will be by this verbal, e. This |
| Client Signature | Date Parent | , guardian, or personal representative Signature | Date |

(in Illinois: Clients aged 12-17 years old are requested to sign and date with co-signature of parent/legal guardian)

Approved Date: 11/17/2025 Page 2 of 2