



Rosecrance complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Rosecrance does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Rosecrance provides aids and services, including interpreters and information in alternate formats, to people with disabilities to communicate effectively. Rosecrance also provides language services, including translated documents and oral interpretation, to people whose primary language is not English. These services are provided free to our clients and will be billed to third party payers as applicable.

If you need these services, contact the Director of Corporate Compliance, at 815-391-1000 or at privacy@rosecrance.org

If you believe that Rosecrance has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with the Director of Corporate Compliance, 1021 North Mulford Road, Rockford, IL 61107, 815-391-1000, privacy@rosecrance.org. You can file a grievance in person or by mail, fax, or email.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-868-1019, 800-537-7697 (TDD).

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.